



KSR COLLEGE OF EDUCATION

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K.S.R Kalvi Nagar, Tiruchengode-637 215, Namakkal District, Tamil Nadu.

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Principal

STUDENTS' SATISFACTORY SURVEY (SSS)

2022-2023

Introduction:

Conducting the Students' Satisfactory Survey is crucial for academic institutions as it provides insights into students' opinions on the efficiency of various facilities and their requirements for additional services.

Plan and Procedure:

- Identified difficulties and expectations of both postgraduate and undergraduate students regarding various facilities.
- Developed a questionnaire encompassing diverse fields, validated by experts for content.
- Utilized a standardized tool with five levels of response: Excellent, very good, good, average, and poor.
- Compiled and analysed scores, followed by discussions with the head and administration for further actions.

Interpretation of Analysis:

1. Basic Facilities

- Students expressed satisfaction with various basic facilities, with satisfaction rates ranging from 70% to 83%. Specifically, satisfaction rates were 74% for classrooms, 77% for hostels, 83% for transport, 81% for recreation, 80% for healthcare, and 70% for banking facilities.

2. Physical Facilities

- Students highly appreciated physical facilities on campus, with satisfaction rates ranging from 76% to 91%. Notably, safety on campus received the highest satisfaction rate at 91%, followed by the environment at 90%. Other appreciated

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facilities include emergency pathways (89%), playground (85%), and cleanliness (76%).

3. Teaching Facilities

- Positive feedback was received regarding teaching facilities, with satisfaction rates ranging from 81% to 92%. Notable aspects include teaching techniques (92%), mentoring process (91%), and tutor providing additional information (92%). Students also expressed satisfaction with books availability (81%), curriculum/syllabus (85%), and skill improvement opportunities (88%).

4. Learning Facilities

- Students expressed satisfaction with various learning facilities, with satisfaction rates ranging from 63% to 92%. Notably, ICT-enabled classrooms received the highest satisfaction rate at 92%, followed by evaluation methods (87%) and smart classrooms (85%). However, satisfaction rates were comparatively lower for educational tours (66%) and seminars/workshops (63%).

5. Other Facilities


- Appreciation was high for various other facilities and activities, with satisfaction rates ranging from 78% to 94%. Notably, outreach programs received the highest satisfaction rate at 94%, followed by social activities (93%) and soft skill development initiatives (93%). Other appreciated facilities include important days celebration (92%), placement off-campus (92%), sports activity (91%), and grievance redressal (87%).

Strengths and Recommendations:

The survey identified key strengths such as the conducive environment, safety measures, teaching skills, co-curricular activities, curriculum quality, mentoring, drinking water provision, and cleanliness. Recommendations include enhancing areas needing improvement based on student feedback.

Conclusion:

Overall, students expressed high satisfaction levels with the college facilities, with over 90% reporting satisfaction. Implementation of improvement actions based on the survey findings is expected to yield even better results in the future.


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