

**KSR COLLEGE OF EDUCATION**  
**STUDENTS' SATISFACTORY SURVEY (SSS)**

**2021-2022**

The need for conducting the Students' Satisfactory Survey is essential for academic institutions. It tells us about the opinion of students about the efficiency of various facilities available in the college and also about their requirements for different other services.

**Plan and procedure**

Both post graduate and under graduate students, the difficulties and expectations of students on various facilities were identified. Consequently, a questionnaire was developed by precursors including various fields. Then the questionnaire was given to the experts for content validity. In every facility there were five levels for the respondent to comment viz. Excellent, very good, good, average and poor. The standardised tool was given to students and obtained scores were compiled and analysed then obtained result was discussed with head and administration for further actions.

**Interpretation of the analysis:**

**1. Basic facilities:**


The basic amenities of the college impact overall learning process as well as the mental and physical growth of the students. These also affect the academic performance of the student to some extent, the facilities are classrooms, hostel, transport, recreation, health care, banking facility and safety measures we take it in consideration. The students show more than satisfactory sign for classrooms (91%), safety measures (93%), banking (89%), health care (85%), and recreation facility (70%). They Also satisfy About the transport (83%) and hostel facilities (70%).

**2. Physical facilities:**

Studies shows that physical facilities have an impact on the overall school experience of students and teachers. Physical facilities affect admission of students and retention. More importantly, they also affect the health, behaviour and engagement of the students. Thus, providing adequate facilities to deliver better education. In these analysis students shows their deep appreciation for educational environment (88%) and playground (83%). The other facilities like cleanliness (90%) restroom (93%), library (90%), drinking water availability (92%), emergency pathway (83%) and cafeteria (92%) are got satisfaction among the students.

**3. Teaching facilities:**

Teaching facilities and teachers are the backbone of a educational institution. Without this qualification any college can't provide qualified students for the society. So KSR College of Education mainly focus on the qualities of teacher and adequacy of educational sources. We can clearly see this by the outcome from the students report. The students show more satisfaction result for books availability (85%), encouragement from

  
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the teachers and remedial teaching measures (83%). They show excellent result for curriculum/syllabus (87%) which is very useful for meet the societal needs, skills of teachers to educate the students (92%) and mentoring process (91%). The students show above average level of satisfaction for tutor providing more information related to the subject (83%).

#### 4. Learning facilities:

The learning facilities of a college go a long way to motivate students to learn. In any educational environment these facilities are provided to enhance efficiency of teaching and learning process. Students' shows above average level of satisfaction for ICT enabled classrooms (83%), educational tours and teachers' educational help to students. The students show satisfaction for best reference books, smart classroom (80%), and seminars/workshop (85%) and evaluation methods (80%).

#### 5. Other facilities:

Outreach programmes, important day celebration and sports activities are got main appreciation form the students. The co-curricular activities, social activities and soft skill developments are satisfaction among the students. The students show above average level of satisfaction for counselling and guidance (95%) from the mentors, placement off campus also now getting students attention.

#### Strength and recommendations:

We come to know the strength of the college and what are all the aspects need to concentrate in upcoming days through this survey report. This survey show the following aspects are strength

1. Environment
2. Safety measures
3. Teaching skills
4. Co-curricular activities
5. Curriculum/syllabus
6. Mentoring
7. Drinking water
8. Cleanliness

#### Conclusion:

The overall satisfaction level of the students about the facilities provided by the college is very good. From the survey more than 90% of the participants responded that they are satisfied with the services rendered by the college. With the implementation of the improvement actions identified in this survey, we are expecting better results in upcoming year.



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## KSR COLLEGE OF EDUCATION

Recognized by NCTE & Affiliated to Tamil Nadu Teachers Education University,

Accredited with 'B' Grade by NAAC

K.S.R Kalvi Nagar, Tiruchengode-637 215, Namakkal District, Tamil Nadu.

### STUDENTS SATISFACTORY SURVEY 2021-2022

Students Name :  
Register No. :  
E-mail ID :  
Course :  
Year :  
Residential Status :  
Mobile No. :

**Instructions:** Based on your satisfaction level regarding each key factor given below, kindly grade each key from 5 to 1 point (5-Excellent, 4-Very Good, 3- Good, 2- Average, 1- Poor). Place your response as [✓]

#### Basic Facilities:

S.No.		5	4	3	2	1
1	Classrooms					
2	Hostel					
3	Transport					
4	Recreation					
5	Health care					
6	Banking					
7	Campus safety					

#### Physical Facilities:

S.No.		5	4	3	2	1
1	Cleanliness					
2	Restroom					
3	Library					
4	Dinking water					
5	Emergency exit					
6	Fire and Safety					
7	Playground					
8	Environment					

**Teaching Facilities:**

S.No.		5	4	3	2	1
1	Books availability					
2	Curriculum / Syllabus					
3	Teaching Skills / Techniques					
4	Remedial Measures					
5	Complete the syllabus on time					
6	Provide more Information					
7	Mentoring					
8	Encourage to improve the Skills / Knowledge					

**Learning Facilities:**

S.No.		5	4	3	2	1
1	ICT Enabled classrooms					
2	Books for references					
3	Smart classrooms					
4	Educational tours					
5	Seminars / Workshop / Symposia					
6	Test and Evaluation Procedure					
7	Internet enabled Computers					
8	Help from the Teachers / Management					

**Other Facilities:**

S.No.		5	4	3	2	1
1	Outreach Programmes					
2	National / State important days Celebration					
3	Encourage the Students Social Activities					
4	Placement On/ Off campus					
5	Educational Counseling / Guidance					
6	Sports activities					
7	Co-curricular activities					
8	Soft skill development classess					