

KSR COLLEGE OF EDUCATION

Students Satisfactory Survey (SSS)

For the Academic Year 2019-2020

The need for conducting the student's satisfaction survey is essential for academic institutions. It tells us about the opinion of students about the efficiency of various facilities available in the college and also about their requirements for different other services.

Plan and procedure

Both post graduate and under graduate students, the difficulties and expectations of students on various facilities were identified. Consequently, a questionnaire was developed by precursors including various fields. Then the questionnaire was given to the experts for content validity. In every facility there were five levels for the respondent to comment viz. Excellent, very good, good, average and poor. The Standardised tool was given to students and obtained scores were compiled and analyzed then obtained result was discussed with head and administration for further actions

Interpretation of the analysis:

1. Basic facilities

The basic amenities of a educational college impact overall learning process as well as the mental and physical growth of the students. These also affect the academic performance of the student to some extent, the facilities are classrooms, hostel, transport, recreation, health care, banking facility and safety measures we take it in consideration. The students show more than satisfactory sign for classrooms (84%), safety measures (75%), banking (70.7%), health care (81.9%) and recreation facility (70.3%). They also satisfy about the transport (70%) and hostel facilities (34%).

2. Physical Facilities

Studies show that Physical facilities have an impact on the overall school experience of students and teachers. Physical facilities affect admission of students and retention. More importantly, they also affect the health, behaviour and engagement of the students. Thus, providing adequate facilities to deliver better education. In these analysis students shows their deep appreciation for educational environment (88.07%) and play ground (82.3%). The other facilities like cleanliness (60%), restroom (92.3%), library(73.4%), drinking water availability(77.3%), emergency pathway (80%) and cafeteria(82%) are got satisfaction among the students.

3. Teaching facilities

Teaching facilities and teachers are the backbone of a educational institution. Without this qualification any college can't provide qualified students for the society. So KSR College of Education mainly focus on the qualities of teacher and adequacy of educational sources. We can clearly see this by the outcome from the students report. The students show more satisfactory result for books availability(80.7%),

encouragement from the teachers and remedial teaching measures (79.6%). They show excellent result for curriculum/syllabus(86.5%) which is very useful for meet the societal needs, skills of teachers to educate the students (91.1%), and mentoring process (87.6%). The students show above average level of satisfaction for tutor providing more information related to the subject (85.7%).

4. Learning facilities

The learning facilities of a college go a long way to motivate students to learn. In any educational environment these facilities are provided to enhance efficiency of teaching and learning process. Students' shows above average level of satisfaction for ICT enabled classrooms (82%), educational tours and teachers educational help to students. The students show satisfaction for best reference books, smart classroom (68.4%), seminars/ workshops (84.6%) and test and evaluation methods (70%).

5. Other facilities

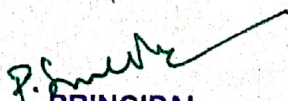
Outreach programmes, important day celebration and sports activities are got main appreciation from the students. The co-curricular activities, social activities and soft skill developments are satisfaction among the students. The students show above average level of satisfaction for counselling and guidance (82.6%) from the mentors, placement off campus.

Strengths and Recommendations:

S. No	Strength	Recommendations
1.	Curriculum/syllabus	ICT enabled classrooms
2.	Safety measures	Educational tours
3.	Environment	Soft skill development
4.	Teaching skills	More reference books
5.	Mentoring	More seminars
6.	Transport	Cleanliness
7.	Drinking Water	
8.	Co-curricular activities	

Conclusion:

The overall satisfaction level of the students about the facilities provided by the college is very good. From the survey more than 80.1% of the participants responded that they are satisfied with the services rendered by the college. With the implementation of the improvement actions identified in this survey, we are expecting better results in the next year.


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